#### Who are Spurgeons Family Charity?



When a family member needs support, we're someone to turn to.

Inspired by Christian faith and our founder Charles Spurgeon, we're here for all families. We create family hubs where we're needed most, providing support with mental health, special educational needs, domestic abuse & all of family life's challenges. We work through children & family centres, churches, schools and prisons. Putting children first in everything.

Our values







#### Co-production

At Spurgeons our three core values are fair, compassionate and committed. These values guide our day-to-day operations and we aim for every child, young person and family member to feel these values as they work with us.

We co-produce our offer with families. Regular surveys & invitations to all service users for feedback shape our service. We invite families in for coffee and chat feedback & reflection sessions.

#### Our Elmbridge offer

Our Family Centres and Family Resilience services in Elmbridge are working on behalf of Surrey County Council, Families First to deliver a range of support and work with families to help give children and young people their best start and continuing support throughout their childhood. We support families with children aged 0-18 and up to 25 with additional needs & disabilities (AND).

The Spurgeons team work across three family centres in Elmbridge

Walton Family Centre
Three Rivers Family Centre
Cobham Family Centre

#### How to refer to Elmbridge Family Centres?

Referrals via <u>C-SPA</u> who will assess service allocation.

#### **Self-referral**

Families will be able to self refer to our support. Details to follow.

## What do Surrey family centres do to support families with children aged 0 to 18 (up to 25 with additional needs & disabilities)?

#### Early Help coordination

# We are coordinating the Family Resilience & Early Help offer across Elmbridge, leading the set up and facilitation of an Early Help Partnership Board building on the excellent crossorganisational relationships

#### **Parenting offer**

# The service runs regular parenting puzzle courses including Talking Teens and Keeping your Child in Mind for separated parents.

There are also parenting courses available on the website.

#### One to one targeted support

We work with families with children aged 0-18 (or 25 with AND) in their homes and in community venues including schools.

We support both adults and children to build on their family's strengths.

#### Children & teen groups

that exist.

# Working closely with our Boys2Men project, Building Belonging and Surrey Youth Services we will continue offering #Be OK, a group for children with anxiety and the provision of our 'WOOW – Working Out Our World' group, for children to navigate through teenage years.

#### **DA** offer

Working alongside the commissioned local supplier NSDAS we will offer survivors of DA and their families access to the right support from our centres.

### Additional Needs & Disabilities offer

In partnership with Homestart service including staff and volunteers, we will offer a community drop-in group session. A stay and play activity for parents and children aged 0-5, and for peer-support for parents with children aged 5-18.

#### Use of our facilities

## Telephone & Community outreach

Our community drop-in appointments are actively promoted through local partners including libraries, schools, community venues and local social media platforms.

We will give access to health partners including health visitors, perinatal mental health, midwives, speech and language and any other associated agencies, to offer sessions and clinics. We will also be offering hot desking at our centres for multi-agency partners supporting families in Elmbridge.

Community groups will be supported at our sites to host coffee mornings and support groups to support the needs of local families.

#### Our added value

#### **Grant funding**

As a charity we proactively seek grant fund opportunities for our work with Surrey families. We hold delegated funds from local charities and businesses which we can use to support our families through financial hardship.

#### Holiday clubs

Our existing relationships with Active Surrey and local partners will be nurtured so we can offer Holiday Activity Fund and Club 4 groups for local families.

#### Our Digital Family Hub



Online and always available our <u>digital family hub</u> supports our families with access to parenting skills and tips including free, accessible online wellbeing resources for families and the professionals who work with them.

Families can book courses and contact Spurgeons directly to book sessions at spurgeons.org/resources-and-courses or scan the QR code above.





For any of our centres contact us via:

Tel: 01932 229103

Email: elmbridge@spurgeons.org Facebook: ElmbridgeFamilyCentres Website: <u>Spurgeons.org/elmbridge-</u>

family-centre-services