

Job Description

Job Description	
Job Title	Parent Support Worker
Salary Range/Grade	£4,694.99 per annum
Job Location	Coastal Family Hub – Whitstable, Reculver, Herne Bay
Hours Per Week	10hrs term time only
Reports To	Parent Support Team Manager
Responsible For	Local Parent support volunteers
<p>What positive impacts will this position have on children, young people and families?</p> <p>The delivery of Parent Support work in local schools, homes or digitally helps to support parents to have a greater understanding of child development, parenting styles, creating a supportive home and learning environment, managing relationships, parental stress and mental health. By supporting parents to develop their confidence, the positive impacts on the parent, the child and family are life changing.</p>	
General Description	
Task	
<ul style="list-style-type: none"> • Undertake and maintain training in parent support work in order to hold a caseload and deliver effective support to families with complex needs 	
<ul style="list-style-type: none"> • To collaborate with partners such as schools, churches, Early Help, and other referral agencies to ensure a flow of referrals and maintain good communication with these partners. 	
<ul style="list-style-type: none"> • Be willing & flexible to deliver any other informal parent support as required locally 	
<ul style="list-style-type: none"> • Plan and deliver sessions using a needs-based, solution focussed framework, with relevant handouts, notes for 1:1 or group sessions as required 	
<ul style="list-style-type: none"> • Keep notes and carry out pre and post intervention evaluations for impact data using Spurgeons outcomes measures. 	
<ul style="list-style-type: none"> • Provide signposting to other services as required. 	
<ul style="list-style-type: none"> • Manage and support volunteers to carry out effective parent support with families as required. 	
<ul style="list-style-type: none"> • Engage in clinical and management supervision and peer support, network and team meetings. 	
<ul style="list-style-type: none"> • Maintain confidentiality and compliance with safeguarding and child protection protocols. 	
<ul style="list-style-type: none"> • To be committed to the work and ethos of Spurgeons, and to promote and uphold its good name and reputation 	

Job Description

- To seek to be trained to a high standard by undertaking Continued Professional Development

What you will have achieved by month 3	<ul style="list-style-type: none"> • Completed all mandatory training & induction • Completed Spurgeons Parent Support Training • Hold a caseload of 5 families • Built relationships with relevant schools, churches and early help etc to ensure a flow of referrals
What you will have achieved by month 6	<ul style="list-style-type: none"> • Be working with a full caseload of families • Identified further training needs • Actively participate in all group supervision and CPD sessions
What you will have achieved by month 12	<ul style="list-style-type: none"> • Begin the process of recruiting volunteers locally • Maintain good relationships with referring agencies locally

Type	Description	Essential/ Desirable
Qualification(s)	<ul style="list-style-type: none"> Level 3 in child & social care related qualification 	D
Professional Registration	N/A	
Experience	<ul style="list-style-type: none"> Family Support or Parent Support Work or willingness to undertake training Experience of working with children and/or families in a community based setting Experience of working effectively alone and within a team Experience of using IT systems such as Microsoft Word, Excel & Outlook Experience of recording case notes and maintaining records Experience of working with adults with poor mental health 	E E E E D D
Skills	<ul style="list-style-type: none"> Good communication skills Good administration skills Good IT skills Team working skills Case note recording skills 	E E E E D
Knowledge	<ul style="list-style-type: none"> Child development Parental challenges Mental health 	D D D
Personal Qualities & Additional Requirements	<ul style="list-style-type: none"> Hold a current driving licence and have access to a car for work purposes Adaptable, caring, committed, confident, continuous learner, dedicated, dependable, empathetic, good listener, independent, persistent, proactive, resourceful, self-motivated, team player 	E E

What We Expect From You

Our Values:

Everything we do is driven by our values which define who we are and how we work together to support children, young people and families. Our values are at the core of everything we do.



Our Behaviours:

We have certain expectations of your interactions with our colleagues, our partners, children and the general public. We would expect that you exhibit these behaviours as an employee of Spurgeons.

- Put children and young people first in everything we do
- Respect and value every individual
- Listen to understand without judging
- Be open and honest with kindness
- Persevere to be our absolute best and do what we say we will do
- Bring out the best in each other as we work together for the right result

Safer Recruitment & Employment Policy:

As part of Spurgeons Safer Recruitment & Employment Policy, any appointment to this role will be subject to the completion of a DBS application and obtaining satisfactory references.

Equal Opportunities for All:

We actively encourage applications from a broad and deep range of backgrounds and experiences. We are a Disability Confident Employer.

