

How to make a referral to Elmbridge Family Centres

Elmbridge Family Centres are commissioned by Surrey County Council to work with Level 3 need families. Some courses/sessions will be made available to Level 2 families.

Level 2 Need

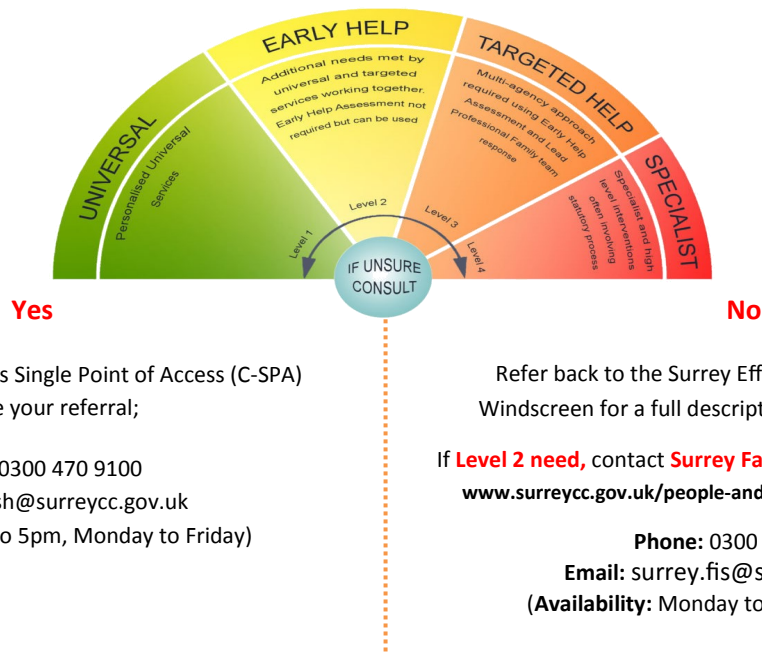
If your referral to the Family Centres is solely for the attendance of a client at one of our groups/sessions e.g. Parenting Puzzle/Freedom Programme, please contact Elmbridge Family Centres directly and ask for a 'Course Interest Form'.

Level 3 Need

If your referral is for your client to receive specialist targeted support, please follow the instructions below;

MAKING A NEW REFERRAL

1. Have you referred to the Surrey Effective Family Resilience Windscreen?
2. Can you demonstrate a level of need for targeted help (Level 3)?



NEED EXTRA HELP ON HOW TO COMPLETE YOUR REFERRAL

Speak to your manager

Call the Helpline
0300 470 9100

Call Children's Services Manager at Elmbridge Family Centre (Sally Ruby)
Tel: 01932 229103

ASSESSMENT BY C-SPA

Once the C-SPA receives your referral, and they have assessed your case to be a **Level 3** need then they will send it to;

Level 3 need
Elmbridge Family Centre OR Family Support Programme

ALLOCATED TO ELMBRIDGE FAMILY CENTRES

Once we receive an allocation from the Early Help Hub, we will then make an initial contact with the family within 5 working days and an initial home visit within 10 working days.